

**TEXAS CITY**

**DISASTER**

**AWAWARENESS &  
EVACUATION**

**ROUTE  
EMERGENCY**

**SERVICES**

**GUIDE**



# **HURRICANE PREPAREDNESS:**

## **Hurricanes and Tropical Storms**

The annual North Atlantic hurricane season begins June 1 and ends November 30. Here are a list of available sites which provide hurricane & tropical storm tracking charts that you can interact online with and print out.

### **National Weather Center National Hurricane Center**

[www.nhc.noaa.gov/index.shtml](http://www.nhc.noaa.gov/index.shtml)

### **Hurricane Trackers and Hurricane Information**

[www.weather.com/newscenter/hurricanecentral/](http://www.weather.com/newscenter/hurricanecentral/)

### **Hurricane Season Information and Hurricane Tracking**

[www.click2houston.com/hurricanetracker/index.html](http://www.click2houston.com/hurricanetracker/index.html)

### **Galveston.com Hurricane Tracking Charts**

[www.galveston.com/trackingcharts/](http://www.galveston.com/trackingcharts/)

# **EMERGENCY PREP & DISASTER EVACUATION**

It is important to have a plan in order to keep safe in the event of an emergency. The most visible and actively used format for preparedness is with a basic emergency plan which entails three steps: 1) Get a Kit 2) Make a Plan, 3) Stay Informed. This plan coordinates the emergency management in the event of a hurricane or other occurrence. The plan is advocated by the city, county and state governments as well as authorities at the federal level. Various plans and checklists are listed on the web at these locations.

### **City of Texas City's Disaster Preparedness Guide**

[www.texas-city-tx.org/DisasterPreparednessGuide.htm](http://www.texas-city-tx.org/DisasterPreparednessGuide.htm)

### **Galveston County OEM Planning & Preparedness Guide**

[www.gcoem.org/content/view/28/139/](http://www.gcoem.org/content/view/28/139/)

### **Galveston County OEM Planning & Preparedness for Special Needs Assistance**

[www.gcoem.org/content/view/169/242/](http://www.gcoem.org/content/view/169/242/)

### **Texas Division of Emergency Management: Hurricane Evacuation & Sheltering Plan Materials**

[www.txdps.state.tx.us/dem/pages/downloadableforms.htm#hurrevac](http://www.txdps.state.tx.us/dem/pages/downloadableforms.htm#hurrevac)

### **Texas Online Emergency Portal**

[www.state.tx.us/portal/tol/en/emergency/evacuating](http://www.state.tx.us/portal/tol/en/emergency/evacuating)

## American Readiness and Emergency Preparedness

[www.ready.gov/america/index.html](http://www.ready.gov/america/index.html)

### 72 Hours

*This website presents very easy-to-use information and preparation guides for a number of emergency situations. Special attention is given to the time specifically before and immediately following an emergency or disaster situation.*

[www.72hours.org](http://www.72hours.org)

## **EMERGENCY RECOVERY AND ASSISTANCE**

**\*\*\*TEXAS CITY LOCAL COMMUNITY SERVICES, AGENCIES & INFORMATION RESOURCES (TC Area includes Bayou Vista, Dickinson, Hitchcock, La Marque, Santa Fe, San Leon and Bacliff)**

### **For disaster relief & evacuee assistance, what do I do first?**

For immediate relief/immediate needs & to claim evacuee or displacement status: Contact the American Red Cross and register into their evacuee system by calling **1-800-GET-INFO (438-4636)**. The local **Red Cross-Texas City Office** is located at: **619 4<sup>TH</sup> AVENUE NORTH, TEXAS CITY, TX 77590. #409-945-7200**

Additional information may be received from the Texas Information Hotline by dialing **211 or 1-888-312-4567** or by website: [www.211texas.org](http://www.211texas.org)

For Federal Assistance:

Contact the **Federal Emergency Management Agency (FEMA)** by phone at **1-800-621-3362** or by website: [www.fema.gov](http://www.fema.gov) and register yourself as an evacuee. (The TTY Number for the hearing impaired is 1-800-462-7585). You will receive a FEMA Control Number. Make sure that you keep this number close at hand. This is your introduction into the federal relief process.

### **Where is there shelter available?**

The Mainland community offers various shelter options for displaced persons. (\*\*\*)In the condition of a federal disaster or emergency, other agencies will likely provide contingency shelter options).

Conditional shelters offered are listed below:

#### **The Salvation Army – Texas City**

4210 Texas Avenue

Texas City, TX 77590

409-935-1190

[www.salvationarmyusa.org](http://www.salvationarmyusa.org)

**The American Red Cross – Texas City**

619 4<sup>th</sup> Ave. N.

Texas City, TX 77590

409-945-7200

[www.redcross.org](http://www.redcross.org)

**New Visions of Hope Christian Center, Inc.**

802 9<sup>th</sup> Avenue N.

Texas City, TX 77590

409-948-4673

[www.newvisionsofhope.com](http://www.newvisionsofhope.com)

**How can I get food stamps? Where are there food pantries available?**

For food stamps and vouchers, contact the Texas Health and Human Services Commission offices at the following locations:

**Texas City: 2000 TEXAS AVE, TEXAS CITY, TX 77590. #409-945-0317.**

**Texas City: 714 LOOP 197 N, TEXAS CITY, TX 77590. #409-943-2829**

**Dickinson: 215 TANGLEWOOD DR., DICKINSON, TX 77539. #281-337-5402**

Or, call **#2-1-1** from any Texas landline or Texas cell phone to obtain information on how and where to apply for food stamp benefits or other assistance. Or, by website: [www.211texas.org](http://www.211texas.org)

For food banks, food pantries and other food options:

**The Galveston County Food Bank**

903 53rd St.

Galveston, TX 77551

409-744-4384

[www.gfthgalveston.org](http://www.gfthgalveston.org)

**Living Faith Outreach**

3700 Deats Rd.

Dickinson, TX 77539

281-309-0799

[www.livingfaithoutreach.org](http://www.livingfaithoutreach.org)

**M.I. Lewis Social Service Center**

2605 44th Street

Dickinson, TX 77539

281-534-2043

[www.milewisctr.org](http://www.milewisctr.org)

**Catholic Charities of the Archdiocese of Galveston-Houston**

Texas City Satellite Office  
2000 Texas Avenue, Suite 500  
Texas City, TX 77590  
409-948-0405  
[www.catholiccharities.org](http://www.catholiccharities.org)

**Catholic Charities, Texas City**

1604 9<sup>th</sup> Ave. North  
Texas City, TX 77590  
409-948-0405  
[www.catholiccharities.org](http://www.catholiccharities.org)

**Texas City Family Community Center**

2000 Texas Avenue  
Texas City, TX 77590  
409-643-8240

**The Jesse Tree – Texas City**

6801 Emmet F. Lowry Expressway  
Texas City, TX 77590  
409-938-5578  
[www.jt-galveston.net](http://www.jt-galveston.net)

**Lighthouse Christian Ministries**

800 Grand Avenue  
Bacliff, TX 77518  
281-339-3033  
[www.lighthousechristianministries.info/](http://www.lighthousechristianministries.info/)

**Pine Drive Community Church**

FM 517 Rd. E.  
Dickinson, TX 77539  
281-534-3550  
[www.pinedrivechurch.org](http://www.pinedrivechurch.org)

**Hitchcock Family Welfare**

6915 2<sup>nd</sup> St.  
Hitchcock, TX 77563  
409-986-5632

## **What do I do about Health and Medical needs? Prescriptions? Counseling?**

**(!) For Pressing Emergency Medical Needs, always dial: 9-1-1**

**Galveston County 4C's Clinics – [www.gchd.org](http://www.gchd.org)**

**Community Family Center-Texas City**  
2000 Texas Avenue, Suite 200  
Texas City, TX 77590  
409-938-2234  
[www.gchd.org/4cs/index.htm](http://www.gchd.org/4cs/index.htm)

**Galveston County Coordinated Community Clinic-La Marque**  
1207 Oak Street  
La Marque, TX 77568  
409-938-7221  
[www.gchd.org](http://www.gchd.org)

**Pharmacy & Prescription Medication**  
4C's Clinic Pharmacies  
Community Family Center-Texas City  
2000 Texas Avenue, Suite 200  
Texas City, TX 77590  
409-949-3450  
[www.gchd.org/4cs/pharmhours.htm](http://www.gchd.org/4cs/pharmhours.htm)

**Coastal Area Health Education Services (AHEC)**  
808 Bayou Rd.  
P.O. Box 2  
La Marque, TX 77568  
409-933-0021  
[www.cahectx.org](http://www.cahectx.org)

**For Counseling and Mental Health Services:**  
**Mainland Community Service Center**  
7510 FM 1765  
Texas City, TX 77591  
409-935-6083  
[www.gcmhmr.com](http://www.gcmhmr.com)

**Crisis counseling is available through the Red Cross at 409-945-7200.**

**The Gulf Coast Center** offers immediate counseling services also. Their number is 409-944-4337. For further information regarding emergency Mental Health Services, contact the 24 hr hotline at 1-866-729-3848, or go to their website at [www.gcmhmr.com](http://www.gcmhmr.com).

## **How can I get transportation?**

Public transportation in Texas City and its immediate vicinity is provided by **Texas City Connect Transit**. Their primary office is located at 4352 FM 1764, Texas City, TX 77590. For bus routes and schedules or to request transportation, call them at #409-945-0820 or toll free at 1-800-266-2320. Additionally, **Mainland Transit** (co-op with Texas City Connect Transit) offers routes and schedules for the City of La Marque as well.

## **Who do I talk to about getting water running again?**

### **In Texas City:**

City of Texas City Public Works  
301 6th Street North  
Texas City, TX 77590  
409-643-5810  
[www.texas-city-tx.org/publicworks.htm](http://www.texas-city-tx.org/publicworks.htm)

City of Texas City Utilities  
928 5th Avenue North  
Texas City, TX 77590  
409-643-5860  
409-682-6846 (after hours)  
[www.texas-city-tx.org/utilities.htm](http://www.texas-city-tx.org/utilities.htm)

## **Where can I go to get internet access?**

In addition to the Texas City Public Library, other local libraries allow access to computers, the Internet and email. Libraries also offer reference assistance, courtesy printing, and limited book checkout. The local area libraries are located at:

### **Moore Memorial Public Library**

1701 9<sup>th</sup> Avenue North  
Texas City, TX 77590  
[www.texascity-library.org](http://www.texascity-library.org)

### **Helen Hall Public Library**

100 West Walker  
League City, TX 77573

**281-554-1111**  
[www.leaguecitylibrary.org](http://www.leaguecitylibrary.org)

**Genevieve Miller Public Library**  
8005 Barry Ave  
Hitchcock, TX 77563  
409-986-7814  
[www.hitchcockpubliclibrary.org](http://www.hitchcockpubliclibrary.org)

**La Marque Public Library**  
1011 Bayou Road  
409-938-9270  
[www.ci.la-marque.tx.us](http://www.ci.la-marque.tx.us)

**Dickinson Library**  
4411 HWY 3  
Dickinson, TX 77539-6840  
(281) 534-3812

**Mae S. Bruce Public Library**  
13302 W. 6<sup>th</sup> St.  
Santa Fe, TX 77510  
(409) 925-5540  
[www.maebrucelibrary.org](http://www.maebrucelibrary.org)

**Rosenberg Library**  
2310 Sealy Ave  
Galveston, TX 77550  
409-763-8854  
[www.rosenberg-library.org](http://www.rosenberg-library.org)

## **Where can I get identification/drivers license?**

The **Texas Department of Public Safety – Texas City Office** is located at 1325 Amburn Road, Texas City, TX 77591-2469. Phone number for the office is 409-933-1130. Or, you can go online to [www.txdps.state.tx.us](http://www.txdps.state.tx.us).

## **How can I change my address to begin receiving mail?**

An evacuee can go to any local post office to fill out a change of address form, even for temporary situations, and get mail forwarded to a new address. Additionally, addresses may be changed online at [www.usps.com](http://www.usps.com) or by phone at 1-800-944-4084. The local post office in Texas City is located at 2002 11<sup>th</sup> Avenue N., Texas City, TX 77590. Their phone number is 409-948-1578.

## **Where can go to look for a job/employment?**

The Worksource in Texas City is located at 3459 Palmer Highway, Texas City, TX 77590, #409-949-9055. Additional resources are available through the library. Just check at the reference desk.

## **AGENCY CONTACT INFORMATION**

### **City of Texas City Office of Emergency Management**

Coordinates emergency management and response as well as disaster assistance in Texas City. Contains emergency prep checklists, evacuation guides and sheltering plans.

1801 9<sup>th</sup> Avenue North

P.O. Box 2608

Texas City, TX 77592-2608

409-643-5840

409-643-5707

[www.texas-city-tx.org/EmergencyManagement.htm](http://www.texas-city-tx.org/EmergencyManagement.htm)

email: [bclawson@texas-city-tx.org](mailto:bclawson@texas-city-tx.org)

### **Galveston County Office of Emergency Management**

A comprehensive site for preparing you and your family for emergency situations. Also provides information for recovery and disaster assistance.

1353 FM 646 West

Suite 201

Dickinson, TX 77539

281-309-5002

Toll Free/25-hour-on-call: 1-888-384-2000

[www.gcoem.org](http://www.gcoem.org)

### **Mainland Community Service Center (Gulf Coast Center)**

Provides assistance and emergency recovery options for displaced persons. Also handles mental health issues.

7510 FM 1765

Texas City, TX 77591

409-935-0817

1-877-226-8780

24-hour Crisis Hotline: 1-866-729-3848

[www.gcmhmr.com](http://www.gcmhmr.com)

### **The American Red Cross Texas City Chapter**

Provides disaster assistance to victims such as medical care, clothing, food and shelter. Also offers training in first aid and CPR as well as blood donations.

619 4<sup>th</sup> Ave. N.

Texas City, TX 77590-7632

409-945-7200

[www.redcross.org](http://www.redcross.org)

### **The Salvation Army – Texas City**

Provides emergency disaster relief including clothing, food and prescription vouchers. Thrift store is open to the public.

4210 Texas Avenue

Texas City, TX 77590-4815

409-935-1190

[www.salvationarmyusa.org](http://www.salvationarmyusa.org)

### **Galveston County Health District**

This parent organization of Galveston County Public Health Services provides abundant information and resources for all individuals.

1207 Oak St.

La Marque, TX 77568

409-938-7221

[www.gchd.org](http://www.gchd.org)

### **Galveston County Social Services**

The head office of the Galveston County Community Services organization oversees much of the homeless and veterans services organization in the local communities of Galveston County.

722 Moody, Fifth Floor

Galveston, TX 77550

409-770-5545

[http://www.co.galveston.tx.us/Community\\_Services/](http://www.co.galveston.tx.us/Community_Services/)

### **Galveston County Social Services-Texas City**

The Texas City adjunct office for the Galveston County mainland community branch of the social services department.

2516 Texas Ave.

Texas City, TX 77590

409-770-5803

[www.co.galveston.tx.us/](http://www.co.galveston.tx.us/)

### **Texas Division of Emergency Management (TDEM)**

State agency responsible for coordinating disaster response throughout Texas and within various communities. Website contains updated information on state road

closures, information on how to file insurance claims, disaster preparedness tips for persons with disabilities, homeland security grant programs and hazard mitigation.

(Mailing Address)

Texas Division of Emergency Management

Texas Department of Public Safety

5805 North Lamar Blvd.

Austin, TX 78752-4422

512-424-2138

512-424-2000

[www.txdps.state.tx.us/dem](http://www.txdps.state.tx.us/dem)

### **Federal Emergency Management Agency (FEMA)**

Official federal agency responsible for disaster response on the national level.

Website contains information on the National Flood Insurance Program and a directory of state offices and emergency management. Foreign language translations are readily available.

500 C Street S.W.

Washington, D.C. 20472

1-800-621-3362

1-800-462-7585 (TTY)

[www.fema.gov](http://www.fema.gov)

<http://www.fema.gov/assistance/register.shtm>

### **Galveston County Senior Citizens Program**

Coordinates programs and activities for senior citizen residents of Galveston County.

Administrative Office

2201 Avenue L.

Galveston, TX 77550

409-770-6251

[http://www.co.galveston.tx.us/Senior\\_Citizens/](http://www.co.galveston.tx.us/Senior_Citizens/)

### **DisasterAssistance.gov**

Coordinates with FEMA and other federal agencies to offer access to disaster help resources.

1-800-621-3362

[www.disasterassistance.gov](http://www.disasterassistance.gov)

### **Gulf Coast Workforce Development Area**

3549 Palmer HWY

Texas City, TX 77590-6513

409-949-9055

[www.workforcecenter.org](http://www.workforcecenter.org)

### **Hitchcock Family Welfare**

6915 2<sup>nd</sup> St.

Hitchcock, TX 77563  
409-986-5632

**United Way of Galveston**  
2200 Market St., Suite 850  
Galveston, TX 77550  
409-762-1041  
[www.unitedwaygalveston.org](http://www.unitedwaygalveston.org)

**United Way – Galveston County Mainland**  
922 14<sup>th</sup> St. N  
Texas City, TX 77590  
409-948-4211  
[www.referral.uwtgc.org](http://www.referral.uwtgc.org)  
or [www.211texas.org](http://www.211texas.org)

**Workforce Solutions – Texas City**  
Center for job hunters seeking employment in or around Texas City.  
3549 Palmer Highway  
Texas City, TX 77590-6513  
(409) 949-9055  
[www.wrksolutions.com](http://www.wrksolutions.com)